

## General information

### Inspection on delivery

- Check the packaging of the devices on delivery for visible damage (e.g. holes, pressure marks or similar).
- Report any damage to the driver immediately and have it noted on the shipping documents.

### Intended use

- Only use the devices for their intended purpose **indoors** or **outdoors**.

### Protection from direct sunlight/UV-radiation

- Avoid direct, long-term exposure to **sunlight/UV-radiation** on the panel of the device, except for devices explicitly suitable for this purpose, in order to prevent the **“black-out effect”** and avoid irreparable damage caused by UV-radiation.
- If **black spots** appear on the panel: Remove the device from the sun immediately, switch it off and **leave it to rest for 2-3 days** to try a possible self-regeneration of the panel. In some cases, the panel will regenerate itself.

### Shop window installation

- For installations behind **glass panes**, a distance of **at least 10 cm** from the glass surface must be maintained to ensure sufficient **heat dissipation** at the front of the Display.

### Avoiding the „burn-in effect“

- Avoid permanently displaying an image over a longer period of time to prevent a **„burn-in effect“**. Constantly changing the motifs helps to extend the service life of the panels and avoids artifacts in certain colors.
- The use of a **brightness sensor** is recommended for **ultra-high brightness devices** in order to increase their service life.

### Notes for outdoor customer stoppers

- Avoid **prolonged exposure to direct sunlight** on the **LCD display** to prevent irreparable damage to the panel.
- Only operate the outdoor customer stopper outdoors in **battery mode**, as the charger is not suitable for outdoor use and **does not** provide **sufficient weather protection** when connected.

### Placement away from sources of heat and radiation

- Avoid installation near **sources of intense heat** and installation **above or next to cooking areas**. Locations with high levels of **magnetic** or **electromagnetic radiation** should also be avoided.

**Follow these instructions to ensure the safe and long-lasting operation of your digital signage devices.**